



Network Systems Manager

Proficiencies

Microsoft Windows desktop and server, Exchange, IIS, Hyper-V, DNS, WINS, Active Directory, Office, WatchGuard firewalls and VPNs, SonicWALL firewalls and VPNs, WordPress.

Experience

Technology Successes

- Performed server and workstation deployments and support for fast-paced \$18M/year electrical contractor. Deployed new MS Windows 2012 cloud server running mission-critical SAGE 100 as a published app in IIS with AES 256 bit SSL. Deployed new onsite MS Windows 2012 server. Migrated production data including Act! and QuoteWerks, Rebuilt DNS, WINS, Active Directory and Remote Access. Created SonicWALL VPN connections from corporate office to remote offices. Support all seven national offices and 125 MS Exchange users.
- Performed server and workstation deployments and support for highly-visible \$5M/year beauty salon chain. Deployed new corporate server and 27 workstations. Support mission-critical Milano POS system, X-Charge merchant solutions and SAGE Business Works. Rebuilt DNS, WINS, Active Directory and Remote Access. Support all ten sites.
- Built Storage Area Networks (SANs) for regional VAR. One SAN provided RAID10 storage for all Discovery Channel Stores' retail sites. Another SAN provided RAID10 storage for every 6' x 6' area of Sacramento County. Wrote documentation on building SANs and trained coworkers.
- Built 48 web servers for the United States' 36th largest financial institution. Supported Development, Test and Production environments on Netscape Enterprise Server. Supported in-house developers – helped them refine apps and pass multiple phases of QA testing in shared website environments.
- Provided server and workstation deployments and support for a politically charged \$3M/year golf course association. Deployed replacement MS Windows Server and 28 workstations. Migrated course management and POS functions to IBS. Rebuilt DNS, WINS, Active Directory and Remote Access. Supported all pro shop, maintenance, food service and administrative users.

Trainer Successes

- Trained over 2000 Chicago area lawyers, bankers and their assistants on MS Windows, Word, Excel, PowerPoint, and WordPerfect. Wrote WordPerfect Advanced Macros curriculum. Published in *WordPerfect for Windows* magazine.
- Over 50 presentations to Northern California companies regarding the Cloud, outsourcing and SWOT.
- Train 8th grade students. Junior Achievement's *It's My Future* curriculum. Topics include branding, career clusters, career mapping, career planning, high-growth jobs, identifying interests, job applications, job forecasts, job hunting, job interviews, logos, long-term consequences of career decisions, resumes, goal setting, soft skills, taglines and technical skills. Achieved **Excellent** ratings three years in a row.

Education

Bachelor of Arts. Michigan State University, East Lansing, MI. June 1989
Nor Cal National Speakers Association Academy. Class of 2014

Certifications

Google AdWords Certification. September 2015
Toastmasters Intl. Able Communicator Silver. June 2014
Hubspot Inbound Marketing Certification. July 2013
CloudU sponsored by Rackspace Hosting, Certificate, 2012
WatchGuard Certified System Professional - Fireware, 2006, 2009
Microsoft Certified Systems Engineer on Windows Server 2003. 2008.
CompTIA Security+, 2007
Microsoft Small Business Specialist, 2006.
Dell Certified Server Professional, 2005.
Cisco Certified Network Associate, 2001.
Microsoft Certified Systems Engineer for Microsoft Windows 2000, 2001.
Microsoft Certified Systems Engineer for Microsoft Windows NT v4.0, 1998.

Notable Clients**California**

Sacramento County Sheriff Department
National Indian Gaming Commission
Discovery Channel
3D Datacom
Brockway Enterprises
Cameron Park Country Club
Boa Vista Orchards
Gold Country Foods, a franchisee of Taco Bell

Illinois

Northern Trust
Jenner & Block
ARCH Venture Partners
Freeborn & Peters
Foley & Lardner
Productivity Point Intl.
Cole, Grasso, Fencel & Skinner

Work History

Cameron Park Computer Services (2002-present)
MarketWare Technologies, Inc. (2001-2002)
All Bases Covered (2000-2001)